

## The best type of problem is the one which never happens.

We know that the job of managing a project is a critical one. You're responsible for the proper maintenance of everything. If you do nothing and neglect issues, then complaints are a best-case scenario. When things get really bad then a safety failure will result in legal action... or, even worse, serious injury.

That's where our **Defect Registration Discipline** comes in to make being effective at your job that much easier.

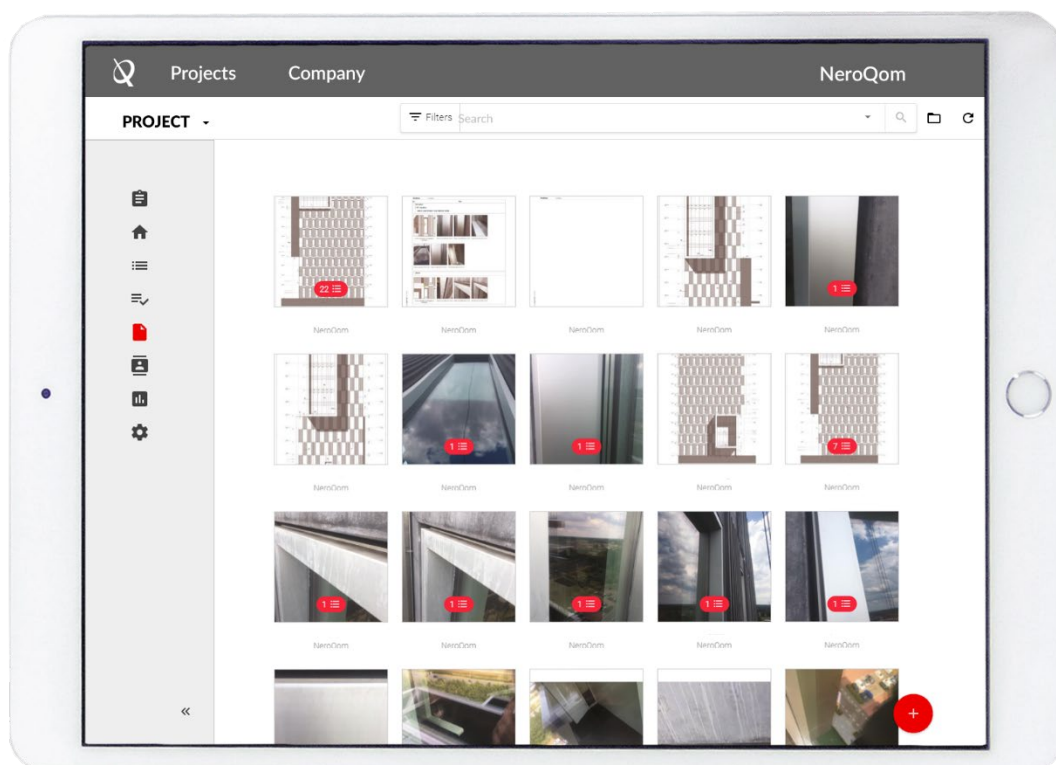
**You'll know exactly what's going on.**

Our Squad will complete a thorough review, logging and cataloguing any issues using the latest in software. If it's there, we'll find it and let you know.

## Would you like more control?

Defect Registration is all about giving you control by saving you time and money. We assess where your issues are now and predict where they are likely to occur. Giving you the **information** that you need to:

- *Manage and plan maintenance budget*
- *Plan on-time actions with real insight into material degradation*
- *Meet warranty obligations*
- *Ensure materials are meeting their warranty performance*
- *Increase effective maintenance spend*
- *Increase client satisfaction*
- *Ensure legal compliance*
- *Avoid legal claims*



## Do you want to predict the future?

Controlling costs matters.

Defect Registration will give you a comprehensive, detailed **overview** of your project. Not just what needs work now, but where your building is degrading and in need of attention shortly or in the longer term.

Knowing what's coming up will let **you prioritise** your high-end maintenance planning in a much more effective way. Giving you the option to repair rather than replace or clean rather than restore. All choices which have a big impact on finances, risk and how people view your job & project.



## What do we do?

NeroQom® knows that **knowledge is power**, and this Discipline is all about giving you the power to take control. Basically, we want to make your project better, not a bad plan, is it?

Defect Registration will involve our Squad completing a discrete assessment of your building. Every visible inch will be checked, and any issues logged on our software system with current images.

Once the report is complete, we'll bring it along and present it with our recommendations. We can then work with you to develop fast response, day-rate control correction or multi-year maintenance planning as your needs and budget permits.



## What's next?

Once you have the report, it's time to get some work done.

Check out our latest, full defect free Discipline Menu on our website **to find out where and how we can help:**

<https://www.NeroQomServices.com/dm>